

**PUBLIC TELEPHONE KIOSK – APPLICATION FROM COMMUNITY HEARTBEAT  
TRUST**

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**1.0 INTRODUCTION**

- 1.1 The Council has been advised by BT of a request from The Community Heartbeat Trust to adopt the telephone kiosk at the Old Post Office, Tioran, Isle of Mull. This report advises of the request and of the consultation process which must take place prior to this request being agreed by BT.

**2.0 RECOMMENDATIONS**

- 2.1 The Area Committee is asked to confirm that they have no objections to the proposal for The Heartbeat Trust to adopt the telephone kiosk at the Old Post Office, Tioran, Isle of Mull.

**3.0 DETAIL**

- 3.1 The Heartbeat Trust have approached BT with a request to adopt the telephone kiosk at the Old Post Office, Tioran, Isle of Mull under BT's adopt a kiosk programme. The Community Heartbeat Trust have stated they intend to place a defibrillator in the kiosk. In terms of the consultation process there is a requirement for the Council to respond to BT with any objections to the proposal including any comments made by members of the public.
- 3.2 BT have an obligation to provide a Universal Service and have advised that this will be maintained as there are other kiosks within the vicinity. A public notice is being displayed in the kiosk and any comments will be directed to the Council's planning office, responses will be collated and sent on to BT. A copy of the letter from BT and the public notice are attached as an Appendix to this report.
- 3.3 If no objections are received from the Council or interested parties then BT will progress with the permanent removal of the telephony service.

**4.0 CONCLUSION**

- 4.1 The Heartbeat Trust have applied to adopt the telephone kiosk at the Old Post Office, Tioran, Isle of Mull. This report advises Members of the request and the consultation process which is currently being undertaken and asks Members to

confirm that they have no objection to the proposal.

## **5.0 IMPLICATIONS**

6.1	Policy	None
6.2	Financial	None
6.3	Legal	None
6.4	HR	None
6.5	Equalities	None
6.6	Risk	None
6.7	Customer Service	None

**Executive Director of Customer Services**  
**Policy Lead – Councillor Ellen Morton**  
17 March 2017

**For further information contact:** Graeme B. Forrester, Area Committee Manager  
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## **APPENDICES**

Appendix 1 – letter from BT advising of removal of public payphone service